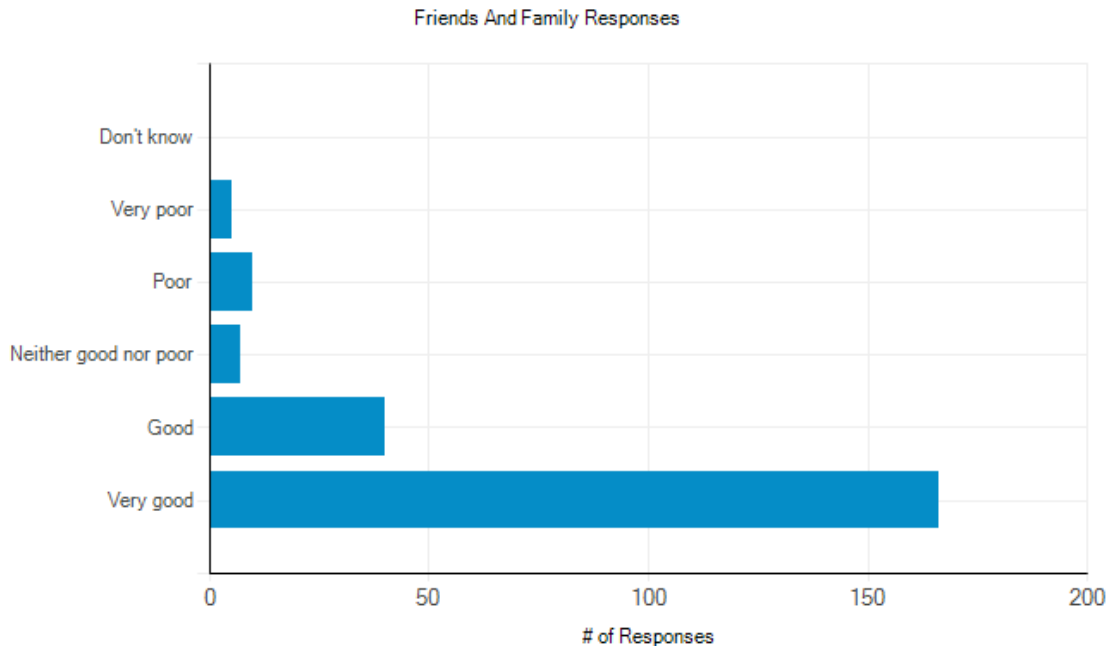


The Bovey Tracey & Chudleigh Practice

Friends & Family Survey Results

Month: October 2024

Please see our Friends & Family Survey results for this month below, with 92% of patients rating us as good or very good.



Below are a few of the comments received: -

Response #1:

We saw the nurse and she was really professional and put my daughter at ease. I really hope you don't mind me mentioning this, but there's a typo in this question on the survey. It should be "gave your answer", not "you're".

Response #2:

Appointment on time and friendly service. Not complex as just taking bloods.

Response #3:

As always very helpful

Response #4:

Lovely nurse was very friendly, explained everything clearly to me and my son and was very efficient and caring- an excellent practitioner

Response #5:

Dr Arasaretnam was excellent in his conduct and professionalism during my visit. He explained everything clearly, took the time to ask for opinions and did not make me feel rushed over what was

a somewhat more difficult appointment than normal. Dr Arasaretnam certainly deserves a recognition from his line manager for his professionalism.

Response #6:

Prompt service and friendly, helpful staff

Response #7:

No nonsense Doctor. He realised that there could be a problem and immediately took action to deal with it.

Response #8:

I received caring and excellent attention for my 3 monthly injection. Thankyou.

Response #9:

Parent friendly time for smear test available, encourages women to get cervical screening!

Response #10:

On time. Very friendly. Helpful

Response #11:

The nurse was extremely pleasant, efficient and professional. First person to get my bloods without jiggling around in my arms for a long while. Which made the whole process a lot less stressful than normal. Thank you

Response #12:

My phlebotomist was punctual polite & was efficient as she always is..

Response #13:

I was contacted and asked if I wanted a health check. The nurse was lovely and I appreciated having an MOT

Response #14:

Quick service, thorough care, caring nature of doctor

Response #15:

This is a new practice to me, I have a lot of ongoing problems and they were very helpful in helping to point me in the right directions.