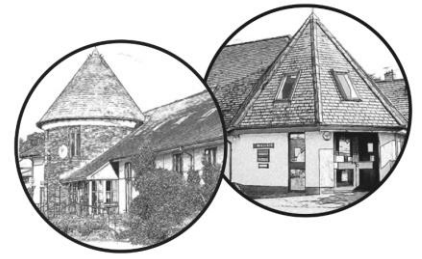


Bovey Tracey and Chudleigh Practice

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Bovey Tracey
Devon TQ13 9QP
01626 832666

Tower House Surgery
Market Way
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Devon TQ13 0HL
01626 852379



Riverside and Tower House PPG

AGENDA

Date:	Time:	Venue:
Wednesday 29 th January 2025	15:00	Riverside Surgery

Invited:
Rod Wallace (Chair) Sally Titchener (Minutes) June Weeks Ray Street Michael Benson Jenny Pryce-Davies Johanna Page Tony Bartlett Trudy Abbott Dougie Cooper Riya Cooper Anne Broom Maureen Birrell Megs Kiddle Jackie Huntington Sheila Woodhouse Jane Mather Janet Cooper Carol Ramsay Victoria Sheppard, Practice Manager Joseph Milburn (Guest Speaker)

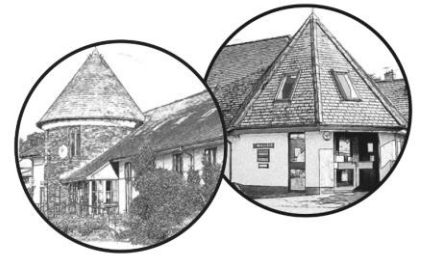
Apologies:
Johanna Page Tony Bartlett Pamela Tuckett

Item:	Subject:	Action:
1.	Welcome & apologies	Chair
2.	Agree and sign minutes of last Core group meeting on 3 rd December 2024	All / Chair
3.	Review actions from previous meeting(s): <ul style="list-style-type: none"> • Write section on SystemConnect – patients still able to make contact via telephone in the next newsletter – RS / VS • Spellcheck on System Connect – VS 	VS

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	<ul style="list-style-type: none"> • Male/Female GP option for Systm Connect – VS • Blood tests – VS • Signposting on website - VS 	
4.	<p>Practice update</p> <ul style="list-style-type: none"> • Practice • Events • Guest speaker – Joseph Milburn, Health & Wellbeing Coach 	VS
5.	<p>Standing item: Report on key themes, issues or suggestions that have been identified by any member of the PPG to help ensure members are engaged.</p> <ul style="list-style-type: none"> • Local Pharmacy update • PPG virtual group • SystmConnect 	
6.	<p>Standing item: Review any patient feedback about the services delivered by the practice.</p> <ul style="list-style-type: none"> • Friends and Family Test • Suggestion Box 	VS
7.	<p>Standing item: Feedback from Patient Participation Locality Forum – Sally Titchener</p>	
8.	<p>Standing item: Current list size and growth from last meeting 15043 (was 14983 at last meeting in December).</p>	VS
10.	<p>Any other business</p> <ul style="list-style-type: none"> • Change NHS Call to Action (VS) • Facebook – rejoinder message (RS) 	Action for PPG members
11.	<p>Date of next meeting: Thursday 27th March at 1pm</p>	