



We're here for you, for longer

New service for
our patients—
evening and
weekend
appointments

Your NHS, here for you.



EveWkendAppts_V05-20181009



**Riverside Surgery
Bovey Tracey**

01626 832666

**Tower House Surgery
Chudleigh**

01626 852379



New service for evening and weekend GP appointments

There's a new NHS requirement for GP surgeries. It says that a practice in their area has to be open on Mondays to Fridays between 6 p.m. and 8 p.m.

Evening appointments—Monday to Thursday

From Monday, 1st October, additional evening appointments have been made available for our patients. These appointments are not the same as the evening appointments which are currently offered by some GP practices in the South Devon and Torbay CCG areas.

If you wish to book one of these evening appointments, please phone Reception at Riverside or Tower House.

Rota for Monday to Thursday evening appointments between 6 p.m. and 8 p.m.

Riverside Surgery, Bovey Tracey: Monday, every week

Devon Square: 2nd and 4th Tuesday of each month

Cricketfield: 1st, 3rd and 5th Tuesday of each month

Albany: 2nd and 4th Wednesday of each month

Kingsteignton: Wednesday, every week (*To Be Confirmed*)

Kingskerswell and Ipplepen: 2nd, 3rd, 4th and 5th Thursday of each month

Buckland: 1st Thursday of each month

Locations of the above surgeries

Devon Square: 44 Devon Square, Newton Abbot, TQ12 2HH

Cricketfield: Cricketfield Road, Newton Abbot, TQ12 2AS

Albany: Grace House, Scott Close, Newton Abbot, TQ12 1GJ

Kingsteignton: 4 Whiteway Rd, Kingsteignton, Newton Abbot, TQ12 3ES

Kingskerswell and Ipplepen: School Rd, Kingskerswell, TQ12 5DJ

Buckland: 1 Raleigh Rd, Newton Abbot, TQ12 4HG

Weekend appointments

From Friday, 5th October, weekend appointments have been made available in a 'central hub'. For our patients, this 'hub' is Cricketfield Surgery in Newton Abbot. This practice was selected as the most suitably located surgery to serve 290,000 patients in the South Devon and Torbay area.

Asking for a weekend appointment

You can arrange for a weekend appointment by booking ahead by phoning Riverside or Tower House. Patients will be seen by a healthcare professional—Health Care Assistant, Practice Nurse, or GP.

For any urgent or acute problem, you should continue to contact 111 for help and advice. The new weekend service is for pre-booked routine work and is not for acute, urgent or walk-in situations.

As these appointments are for patients over a wide area, you may not be seen by a clinician known to you from our practice.

Location for weekend appointments

Cricketfield Surgery, Cricketfield Road, Newton Abbot, TQ12 2AS

The surgery car park is for staff only but there is an adjacent public car park which charges for parking on weekdays (parking is currently free on Sundays).

Times for weekend appointments

Fridays, between 6 p.m. and 8 p.m.

Saturdays, between 8 a.m. and 6 p.m.

Sundays, between 8 a.m. and 2 p.m.

Consent to share your medical records

The clinician you see will require access to your medical history in your records. When you book your appointment, you will be asked to consent to the sharing of your medical records. When you give your consent, the only person who will be able to access your records is the clinician at your appointment. Your consent will be valid for just 28 days from your appointment date.

If you do not wish to share your medical records

Giving your consent for sharing your records is essential for your appointment. If you do not wish to provide consent, then unfortunately the new weekday and weekend appointment service will not be suitable for you.

To all our patients

Thank you for your co-operation and support — we hope that you will make full use of this new appointment service.

If you would like to have a copy of this leaflet in a different format to make it easier to read, please contact the Practice.